

# New identity confirmation method

available in mBank CompanyNet  
as of 07 May 2020



## **When is identity verification necessary?**

Legal regulations require that we must confirm your identity due to the rights to authorize orders.

## **What are the advantages of the electronic identity confirmation?**

- You don't have to provide a paper Identification Card to us.
- The identification of your identity is much faster (up to 15 minutes).
- The process is fully digital and automatic, based on two bank systems.

## Available confirmation identity options



Confirmation of identity in mCN is visible if the user's identity **has already been verified** by mBank in a different context (another company).



Confirmation of identity using access to a retail account is visible if the user's identity **has not been verified** in another (third-party) context.



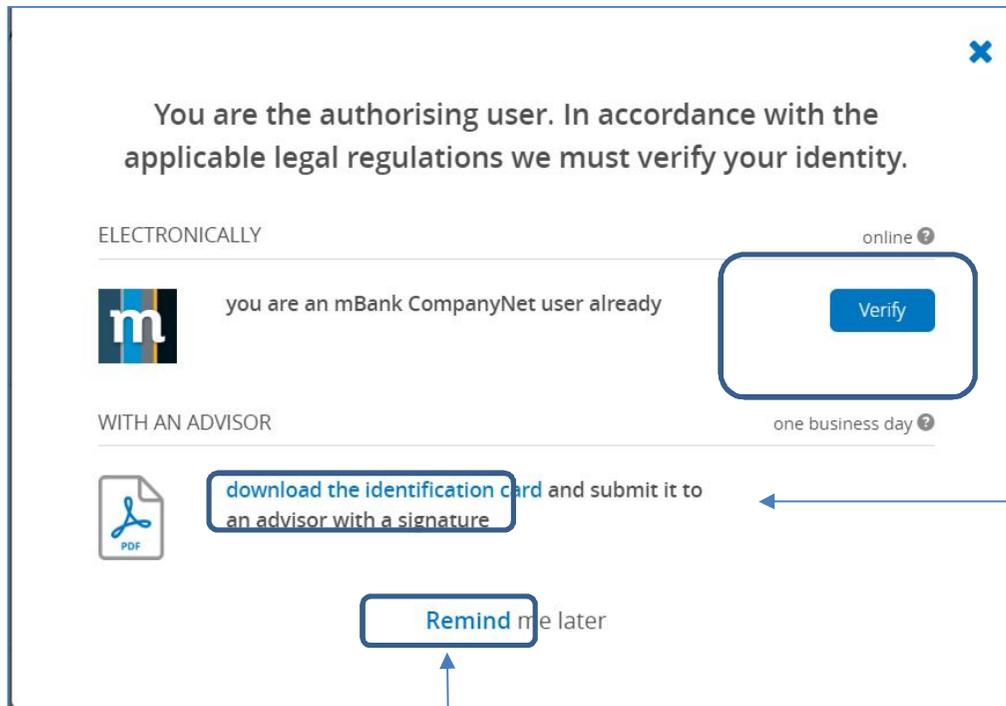
**When will you see the new option in mBank CompanyNet?**

Confirmation of identity in mCN is available if you have already confirmed it in a different context (another company).



# mCN verification

## Step 1: User interface after logging in to the context



mCN verification is available:

- if you're 100% sure that the process will be successful (data match),
- until a power of attorney is submitted.

**The process takes about 10 minutes.**

You can always download the Identification Card, print it, sign it and provide it to us.

You can also skip this step. We will verify the user when they log in next time.

## Step 2: Data registered in our system

Here are your data registered in the mBank CompanyNet system:

YOUR DATA

Name and surname	JAN KOWALSKI
Citizenship	p***
PESEL number	40*****65
Birth date	*.*.1940
Document type	Identity card
Series and number of the document	AW*****64
Document expiry date	*.*.2029
Data wydania dokumentu	*.*.2019

[Show data](#)

Do you confirm the correctness of the above data?

If you want to know how we process your data, [click here](#)

Compare the data visible on the screen with the data entered by the Administrator in mBank CompanyNet.

Click [Show data](#) to see the hidden bits of data.

Click here to confirm that the data are correct.

## Step 3: Authorisation

Here are your data registered in the mBank CompanyNet system:

YOUR DATA

Name and surname	JAN KOWALSKI
Citizenship	Poland
PESEL number	40092501665
Birth date	25.09.1940
Document type	Identity card
Series and number of the document	AWP006764
Document expiry date	31.12.2029
Data wydania dokumentu	31.12.2019

Do you confirm the correctness of the above data?

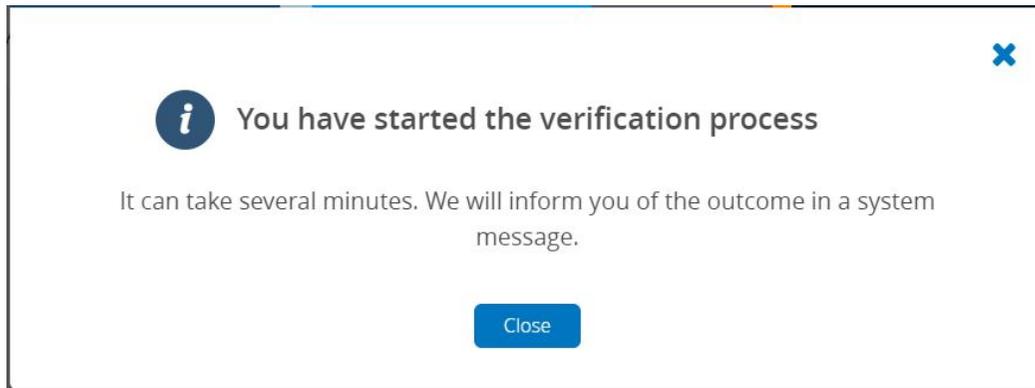
Enter password from token

Confirm (using their authorisation method) that the data registered in our system are correct.

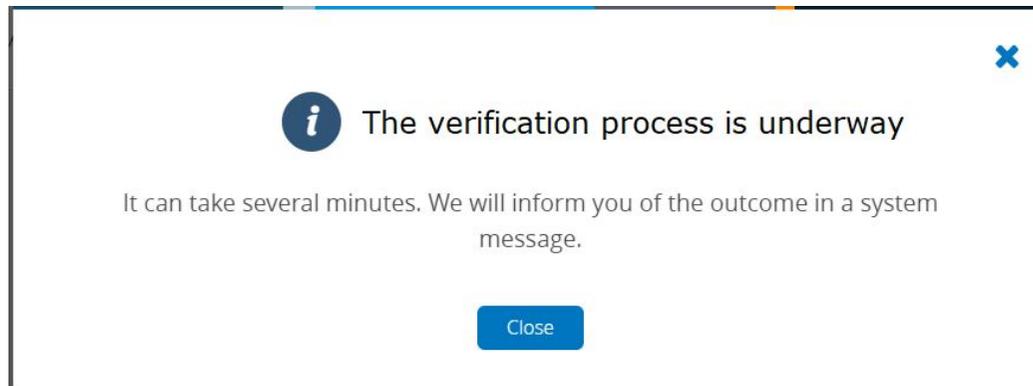
We need **about 10 minutes** to verify and register the data.

## mCN verification

### Optional steps: - after logging back to mCN

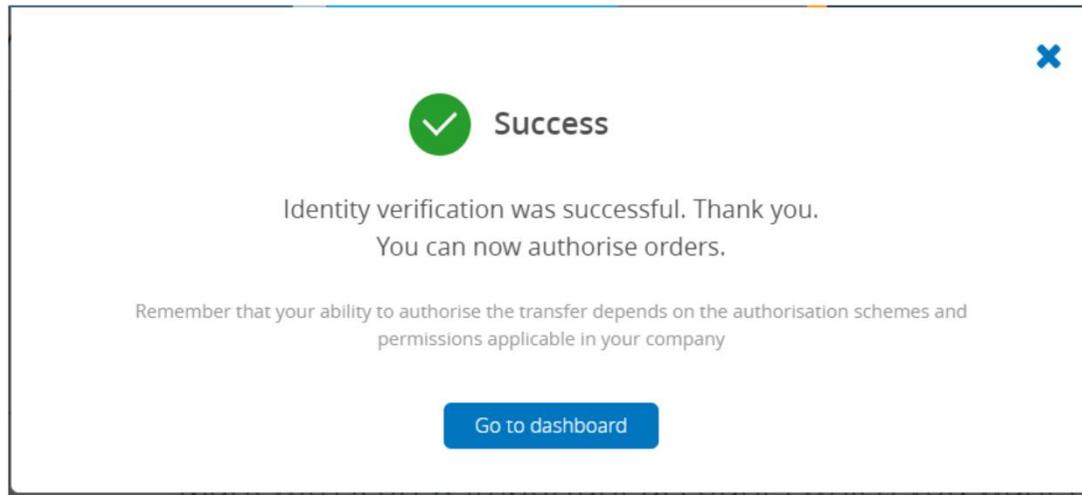


During the verification, pop-up windows with information about each step may appear.



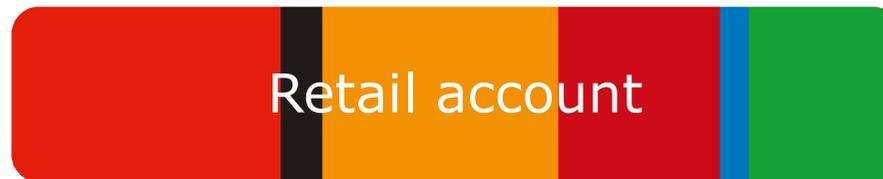
# mCN verification

## Success



That's it.

You may authorise orders in the selected context.



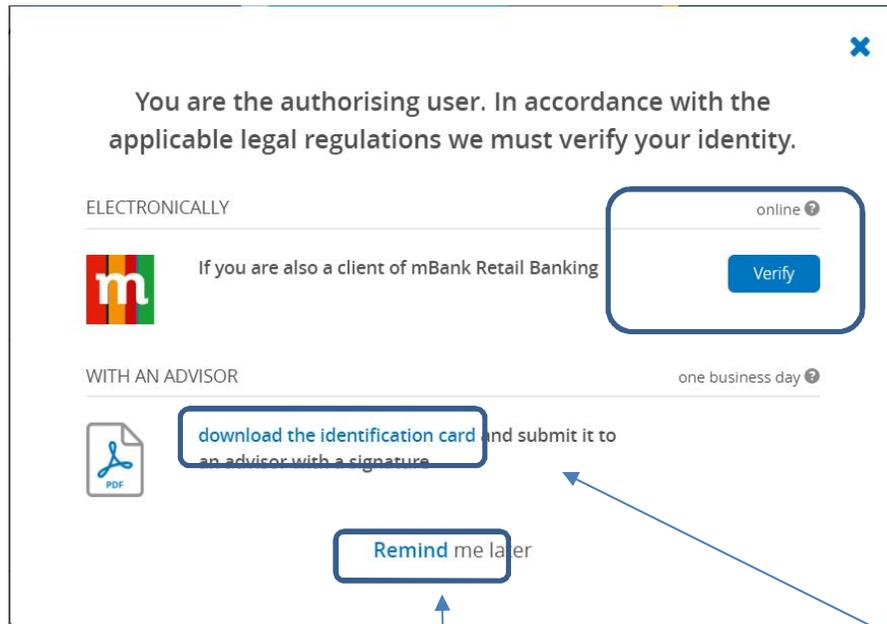
### **When will you see the new option in mBank CompanyNet?**

Confirmation of identity using access to a retail account is visible if the user's identity has not been verified in another context (another company at mBank CompanyNet).



# Retail account

## Step 1: User interface after logging in to the context



The retail identity confirmation option is available:

- If the corporation identification condition is not met,
- If you have a PESEL number and are an active user in the retail system, previously identified in the bank's branches

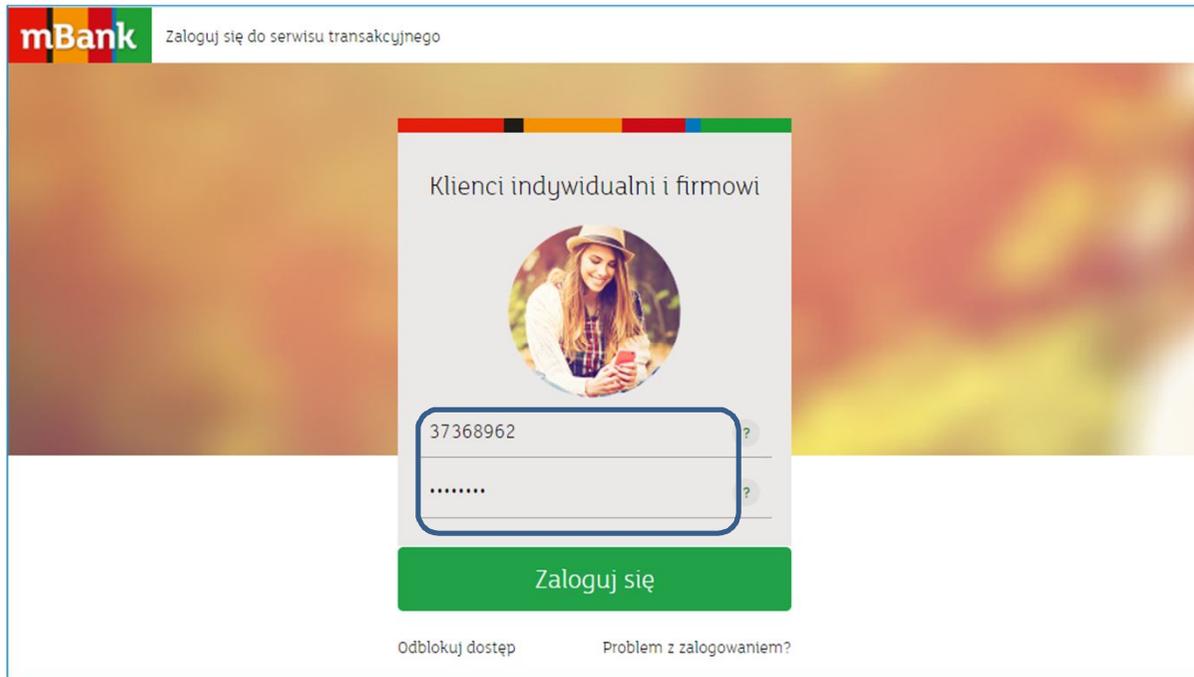
**The process takes about 10-15 minutes.**

You can also skip this step. We will verify the user when they log in next time.

You can always download the Identification Card, print it, sign it and provide it to us.

# Retail account

## Step 2: Login screen for the retail system



The screenshot shows the mBank login interface. At the top left is the mBank logo and the text "Zaloguj się do serwisu transakcyjnego". The main content area features a blurred background with a central white box containing the text "Klienci indywidualni i firmowi" and a circular profile picture of a woman. Below the picture are two input fields: the first contains the number "37368962" and the second contains masked characters ".....". A green "Zaloguj się" button is positioned below the input fields. At the bottom of the white box are two links: "Odblokuj dostęp" and "Problem z zalogowaniem?".

After clicking verification, the mBank CompanyNet system logs you out and opens the detail page.

Log in using your details used in the retail system.

# Retail account

## Step 3: Screen with data registered in the detail system - after logging in

Weryfikacja tożsamości 75%

Sprawdź czy prezentowane dane są aktualne

Jeśli dowód osobisty jest nieaktualny - zmodyfikuj go.  
Jeśli pozostałe dane są nieaktualne - skontaktuj się z placówką mBanku.

Imię i nazwisko  
**NATALIA SZLENDAK**

Obywatelstwo  
Polska

PESEL  
87\*\*\*\*\*16

Typ dokumentu tożsamości  
Dowód osobisty

Seria i numer dokumentu  
AV\*\*\*\*\*39 Modyfikuj

Data wydania dokumentu  
BRAK Modyfikuj

Data ważności dokumentu  
BRAK Modyfikuj

Wszystkie prezentowane dane są poprawne.  
Chcę potwierdzić swoją tożsamość w mBank CompanyNet.

Rezygnuję z potwierdzenia tożsamości w mBank CompanyNet.  
Potrzebuję uaktualnić dane w placówce mBanku.

WYŚLIJ

Kontakt  
mLinia 801 300 800

The data visible on the screen will be compared with your data entered by the Administrator in CompanyNet.

Here you confirm that the details of the detail are correct and you agree to confirm your identity in the korpo system.

# Retail account

## Step 3: Authorization and confirmation on the detail screen

### Zaakceptuj operację

Hasło SMS nr 2 z dnia 03.04.2020

Hasło SMS

ZATWIERDŹ

ANULUJ

You confirm the correctness of your data registered in the retail system by the available authorization method.

We need about **10-15 minutes** to verify and register on the korpo side.

**mBank** Weryfikacja tożsamości



**Dziękujemy!**

Analizujemy Twoje dane, potrwa to około 2 minut.

Po tym czasie poinformujemy Cię czy udało nam się zmienić Twoje dane.

Wynik weryfikacji danych sprawdzisz w systemie mBank CompanyNet.

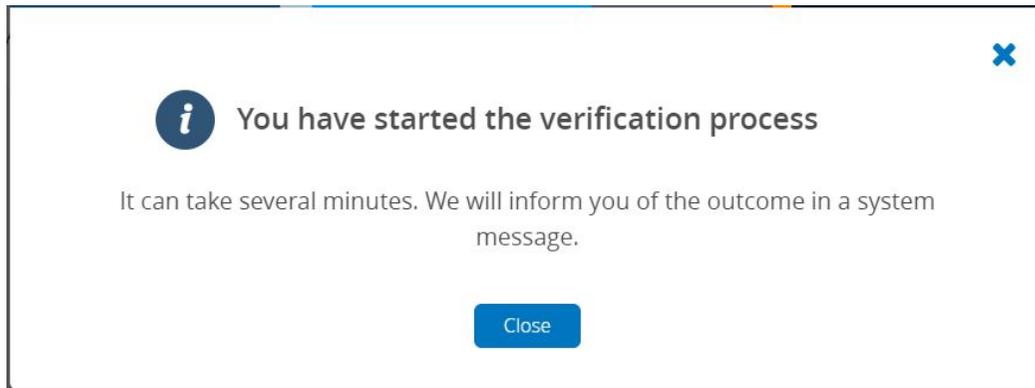
Nr wniosku: **ZDN172515595**

Jak oceniasz ten wniosek?

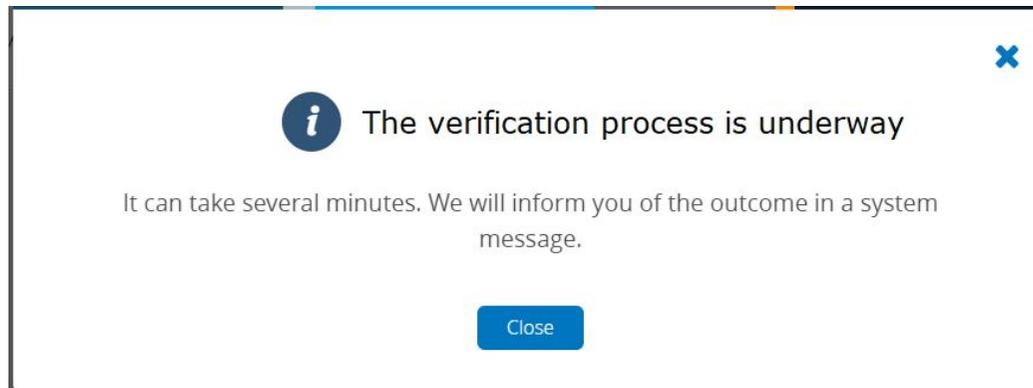
    

# Retail account

## Optional steps - after logging back in to CompanyNet:

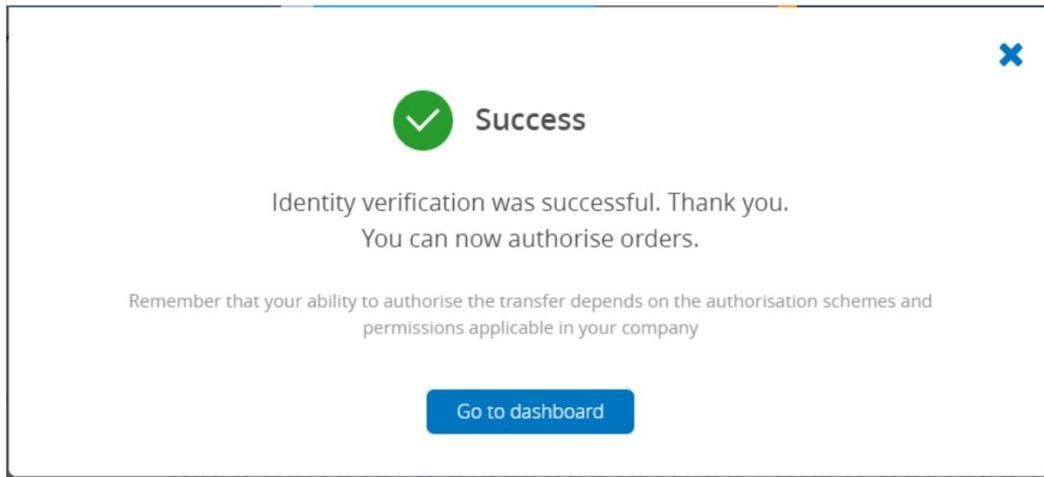


During the process, screens with information about the stage of the process may appear.



## Retail account

### Success on the CompanyNet screen



That's it.

You may authorise orders in the selected context.

**Thank you for your attention.  
Feel free to use the new option.**

