



# How to deliver the **identification card** to us



1. Download the identification card from mBank CompanyNet or from our [website](#).
2. Check your personal data.
3. Select one of the methods of delivering the identification card.
4. Sign the document.

## Choose how you wish to deliver the document to us

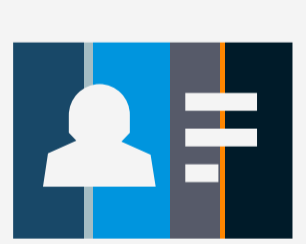


### Remote identity confirmation (recommended)

All methods (mBank CompanyNet, mBank retail account, qualified certificate, e-ID with PIN, e-ID and facial biometrics, e-passport and facial biometrics) are described here:

[remote identity confirmation instruction](#)

It's the fastest and the most convenient method.



### If you have a PESEL and an ID card but you don't want to or cannot use remote identity confirmation.

#### ■ qualified electronic signature

1. Sign the completed card with a qualified electronic signature or ask the representatives or attorneys of your company for a signature.
2. Send the card to your advisor via encrypted e-mail or via a message in mBank CompanyNet.

#### ■ authorisation in mBank CompanyNet

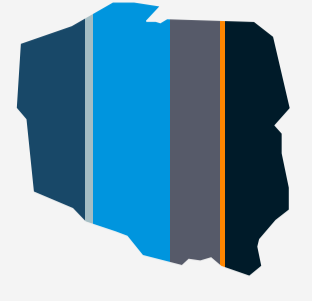
1. Send us the completed card via message in mBank CompanyNet.
2. Request authorization from company representatives or attorneys who have access to the system.



**Individuals signing the card must have a PESEL number and a Polish ID card, they do not need to have access to mBank CompanyNet**



**Company representatives must have access to mBank CompanyNet and message authorization.**



If you are a resident (as defined by Polish law) and have a PESEL, but you identify yourself with a Polish passport instead of a Polish ID card.

■ **visit in the bank's branch**

1. Complete, print and sign the identification card,
2. Provide the document to your advisor (personally or by mail)

■ **e-passport (digital path – use it if it's available)**

1. Confirm your identity with an e-passport (biometric passport with an electronic layer for individuals registering as an attorney of a company in mBank's corporate segment),  
  
Check the stages of the process ([LINK](#))



If you are a non-resident (as defined by Polish law) and you don't have a Polish ID card.

■ **visit in the bank's branch**

1. Complete, print and sign the identification card,
2. Provide the document to your advisor (personally or by mail)

■ **visit to a notary's office**

1. Complete and sign the identification card,
2. Notarise the document,
3. Have the notarised document translated into Polish,
4. Provide the document to your advisor (personally or by mail).

■ **e-passport (digital path – use it if it's available)**

1. Confirm your identity with an e-passport (biometric passport with an electronic layer for individuals registering as an attorney of a company in mBank's corporate segment),  
  
Check the stages of the process ([LINK](#))

■ **qualified electronic signature**

**ONLY FOR NON-RESIDENTS  
PREVIOUSLY VERIFIED AT THE BANK!**

1. Complete the card and sign it with a qualified electronic signature (complaint with eIDAS) or ask the representatives or attorneys of your company for a signature.
2. Deliver the document via encrypted e-mail to your advisor.



A notary's signature **requires an apostille or certification by a Polish consul**, unless Poland has an agreement abolishing the obligation to legalise documents with the country in which the notary is established.

**The representatives or attorneys of the client sign the card in accordance with:**

- general rules of the client's representation (CEiDG/KRS), or
- a power of attorney to perform a specified activity (conclude an agreement or amendment, submit a unilateral statement of will or another document) submitted to the bank.



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## Contact with us



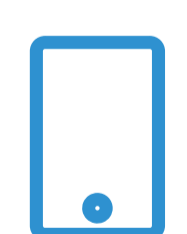
Contact the [Corporate Customer Centre](#).



Send a chat message to the Online Assistant in mBank CompanyNet.



Tap the handset icon in the mobile app.



Dial **22 6 273 273** or **801 273 273**.



You can contact us Monday to Friday, **8.00 a.m.** to **6.00 p.m.**